

GENERAL TERMS AND CONDITIONS OF SALE

Last updated on 08/04/2026

These General Terms and Conditions of Sale (GTC) apply to any Order placed on the website <https://www.kiabishop.com/fr-CH> (hereinafter the “Site”) by any natural person of legal age acting as a consumer (hereinafter the “Customer”). <https://www.kiabishop.com/fr-CH>

These GTC are made up of several sections:

- Seller Identification
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SELLER IDENTIFICATION

The following provisions set out the general terms and conditions of sale for the Products offered on the Site by KIABI SUISSE SA, whose registered office is located in Lausanne (1003), Rue de Bourg 16-18, c/o LEGAL INSIGHTS Sàrl, registered in the Commercial Register of the Canton of Vaud under number IDE CHE-442.567.929 (hereinafter “KIABI” or the “Seller”).

Email: contactks@kiabi.com



PREAMBLE AND PRELIMINARY PROVISIONS

The Seller provides its Customers with an online purchasing service.

The Seller's business consists of the retail sale of textile clothing items, footwear and fashion accessories for the whole family.

The Seller markets the aforementioned Products and/or services through the Site.

The Parties agree that their relationship shall be governed exclusively by these GTC, to the exclusion of any conditions previously available on the Seller's Site.

The Seller is entitled to amend these GTC at any time by publishing a new version on the Site. The Customer undertakes to consult the latest version of the GTC in force before placing any new Order.

The applicable GTC are those in force on the date the Order confirmation email is sent.

The Parties agree that the photographs of the Products offered for sale on the Site have no contractual value.

These GTC are written in English. In the event of discrepancies between the French, German or Italian versions, the French version shall prevail.

ARTICLE 1 – DEFINITIONS

Buyer : the Internet user, a natural person, placing an Order with the Seller on the Site as a Consumer;

Item : the goods forming the subject of the Order;

Personalised Item : the goods identified on the Site for which the personalised message service is available;

Customer : the Buyer placing an Order with the Seller on the Site as a Consumer;

Order : an online offer to purchase Items placed by the Customer with the Seller;

Customer Account : the Customer's personal account used to place Orders. Creating a Customer Account is not mandatory to place an Order;

General Terms and Conditions of Sale (GTC) : the general terms and conditions of sale set out herein;

Consumer : any natural person acting for purposes that are outside their commercial, industrial, craft, professional or agricultural activity;

Contract : this document, including its preamble and appendices, as well as any amendment, substitution, extension or renewal agreed by the Parties;

Delivery Time : the period between the date the Order is validated and the date the Order is delivered to the Customer;

Delivery Costs : the costs borne by the Customer to deliver the Order to the delivery address provided by the Customer;

Internet User : any person accessing and/or browsing the Site;

KIABI : the Seller party to this Contract;

Delivery : transport of the Item from dispatch from the warehouse to making it available to the Customer under the conditions set out in these GTC;

Store : KIABI-branded stores located in Switzerland;

Delivery Method : any standard or express delivery method available on the Site at the time of the Order;

Price : the unit price of a Product; this price is inclusive of all taxes and exclusive of Delivery Costs;

Total Price : the total amount of the Prices of the Products included in the Order; this amount is inclusive of all taxes;

Product : any goods offered for sale on the Site by the Seller;

Customer Service : the service linking the Consumer with the Seller;

Site : the website www.kiabishop.com/fr-CH also referred to as www.kiabi.ch; www.kiabishop.com/fr-CH
www.kiabi.ch

Checkout Process : the path followed by the Customer from the Product page to the Order confirmation page on the website;

Seller : KIABI SUISSE SA.

ARTICLE 2 – PURPOSE

These GTC govern the contractual relationship between the Seller and its Customer, as well as the Customer's use of the Site.

These GTC also define the terms and conditions of distance selling between the Seller and the Customer, from placing the Order until receipt of the Order. They govern all steps necessary to place the Order and ensure that the Order is processed between the contracting parties.

The Customer is invited to read the GTC carefully before using the Site or placing an Order. By placing an Order on the Site, the Customer confirms that they accept these GTC without reservation or condition.

KIABI reserves the right to amend the GTC at any time, without prior notice or authorisation. However, Orders currently being delivered remain subject to the terms applicable at the time the sale was concluded.

By placing an Order on the Site, the Customer declares that:

- to be at least 18 years old;
- the purchase of Products on the Site is unrelated to their professional activity and is limited to strictly personal use;
- not to purchase Products for resale;
- to have full legal capacity enabling them to be bound by these GTC and to enter into the Contract.


Placing an Order implies acceptance of the GTC. The Parties agree that the Contract is governed by Swiss law.

ARTICLE 3 – PRODUCTS OFFERED FOR SALE

The Products are offered for sale in Switzerland.

The presentation of the Products constitutes a mere invitation to make an offer and not a binding offer.

The Contract is concluded only when the Seller confirms dispatch of the Order.



3.1 Product characteristics

Before placing an Order, the Customer may review on the Site the essential characteristics of the Product(s) they wish to order, based on the Product description page.

All essential characteristics of the Products offered for sale (sizes, colours, composition, descriptions, Price) are described on the Product description page together with photographs illustrating the Product. The photographs are not contractual and are for indicative purposes only. Alterations may occur due to photo processing.

The Products are described and presented as accurately as possible. However, KIABI shall not be liable in the event of a minor error or omission.

KIABI reserves the right to change the Product assortment. The Seller cannot guarantee that the characteristics of its Products will remain unchanged over time.

3.2 Product availability

Only available Products may be ordered. Promotional offers are valid for a limited period. The Consumer should pay attention to the time limit of the offer.

Offers posted online are valid while stocks last. The Consumer is invited to check the availability of Items sold on the relevant Product information page.

The availability of Products presented on the Site is checked before the Order is confirmed. Despite KIABI's care in updating stock levels, errors may occur.

KIABI therefore reserves the right to refuse an Order in the event of exceptional supply difficulties. If a Product is no longer in stock (temporary unavailability or out of stock) even though it has been ordered and paid for, the Customer will receive an email informing them of its unavailability. If the Product is out of stock, it will be cancelled and removed from the Order and the Customer will be fully refunded the Price of the out-of-stock Product. The remainder of the Order shall remain firm and final.

KIABI shall not be liable to the Customer in the event that a Product is removed from the Site, or that the content of the Site is deleted or modified.

KIABI reserves the right to limit or cancel the quantity of Products purchased per person, per household or per Order in the event of suspected fraud. These restrictions may apply to Orders placed by or with the same Customer number, the same credit card and/or Orders placed with the same billing address and the same shipping address. In such a case, Customer Service will inform the Customer by contacting them at the email address provided when the Order was placed.

ARTICLE 4 – PLACING AN ORDER

4.1 Checkout Process

The Order is placed by entering data on successive screens. To allow the Customer to review their Order before final validation, KIABI has implemented validation and acceptance screens. The Order will only

be definitively recorded upon the final validation of the Order payment screen using the payment method previously offered and validated by the Customer.

The Order is placed by entering data on successive screens:

1. Adding the selected Products to the basket
2. Validating the Order basket
3. Creating a Customer Account, logging in or using guest mode
4. Confirming the Delivery type
5. Entering Delivery details
6. Entering billing details
7. Accepting these general terms and conditions of sale
8. Selecting the payment method and confirming the choice of payment method
9. Payment by the Customer
10. The Customer then receives an email confirming validation of the Order.
11. Once the Order is ready to be dispatched, a Delivery confirmation email will be sent to the Customer.

From the validation of the Order, the Customer's Order is considered a firm and irrevocable offer to purchase.

By placing an Order as set out in the GTC, the Customer accepts the Price and the description of the Products offered for sale.

KIABI reserves the right to block a Customer's Order in the event of an inaccurate shipping address or any other issue arising during the payment step.

KIABI recommends that the Customer keep the information contained in the Order confirmation sent by KIABI on paper or in electronic form.

4.2 Order confirmation and archiving


The Order number is communicated to the Customer after validation of the payment transaction. The Order confirmation is then sent by email and includes the essential information of the contract, a summary of the Items ordered, the Price of these Items, the Total Price, any Delivery Costs, as well as the Order number.

Orders are archived on the KIABI server for a period of 10 years from the last Order. The Customer may access the details of their Orders at any time by emailing Customer Service, or via their Customer Account.

ARTICLE 5 – PAYMENT OF THE PRICE

5.1 Prices

The sale Prices of the Products online on the Site, stated in Swiss francs, are those in force at the time the Order is recorded.



They do not include shipping costs, which are charged in addition to the Price of the Products purchased depending on the amount of the Order and the Delivery Method. Delivery Costs will be indicated to the Customer before final validation and payment of the Order.

Delivery Costs are specified in the “Delivery” article of the GTC.

KIABI reserves the right to change its Prices at any time, but undertakes to apply the prices in force at the time the Order is recorded, subject to Product availability.

5.2 Value Added Tax

In accordance with the applicable rules and regulations in force, any purchase made via the Site is subject to Value Added Tax (VAT).

Prices include the VAT applicable on the date of the Order and any change in the applicable rate will automatically be reflected in the Price of the Products sold by KIABI on its Site.

5.3 Specific conditions for offers on www.kiabishop.com/fr-CH

For certain commercial promotions, the discount will be allocated proportionately to the value of each Item.

ARTICLE 6 – PAYMENT METHODS

Payment must be made by the Customer at the time the Order is placed online. At no time may amounts paid be considered a deposit or down payment.

All Orders are payable in Swiss francs. To pay for an Order, the Customer has several payment methods available (see details below).

If the Site is unable to process payment for the Order, the Order will be automatically cancelled and the Buyer will be notified.

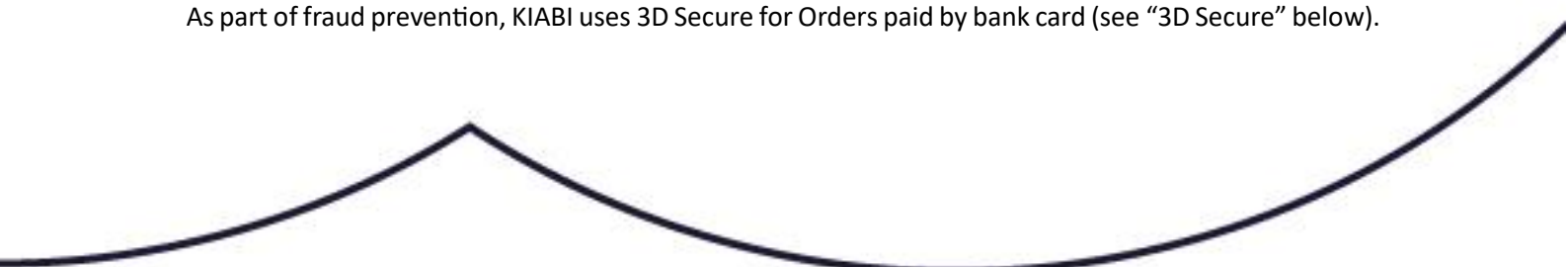
The Buyer agrees to receive the purchase invoice only in electronic format.

6.1 Payment by bank card

Payment by bank card is a simple, quick and secure way to purchase online. KIABI accepts credit cards, debit cards, VISA and MASTERCARD.

Customers choosing payment by bank card enter their bank card details using secure input fields integrated into the Seller’s website, operated by Worldline as payment service provider and compliant with the SSL security standard. Payment data is encrypted and transmitted directly to Worldline, without being accessible to or stored by the Seller. The total amount of the Order is debited immediately upon validation by the Customer.

As part of fraud prevention, KIABI uses 3D Secure for Orders paid by bank card (see “3D Secure” below).



After entering their bank card details, the Customer is redirected to their bank's website where they will be asked to identify themselves.

This procedure is specific to the Customer's bank, which may, for example, require strong authentication (SMS or the bank's mobile app). Once this step has been confirmed, the Customer's payment is finalised and they will receive the Order confirmation email.

6.3 Payment via TWINT

TWINT is a mobile payment solution allowing purchases to be paid online or in Store via a smartphone.

The Customer must have a TWINT account linked to a Swiss bank account or a card supported by TWINT, or a TWINT Prepaid application funded in advance. The Customer may choose TWINT to pay for their Order if they have an active TWINT account.

After choosing this payment method, a TWINT window opens automatically and offers:

- to scan the TWINT QR code displayed on screen; or
- to confirm the transaction directly in the TWINT application installed on the Customer's smartphone.

The transaction is confirmed in real time. Once payment has been validated, the Order is considered a firm offer to purchase.

With TWINT, the Customer's financial information is never shared with KIABI.

TWINT uses standard banking security systems, in particular authentication by PIN code, biometric recognition or validation in the application. In the event of loss or theft of the smartphone, the Customer is responsible for blocking their TWINT account via their application or their bank.

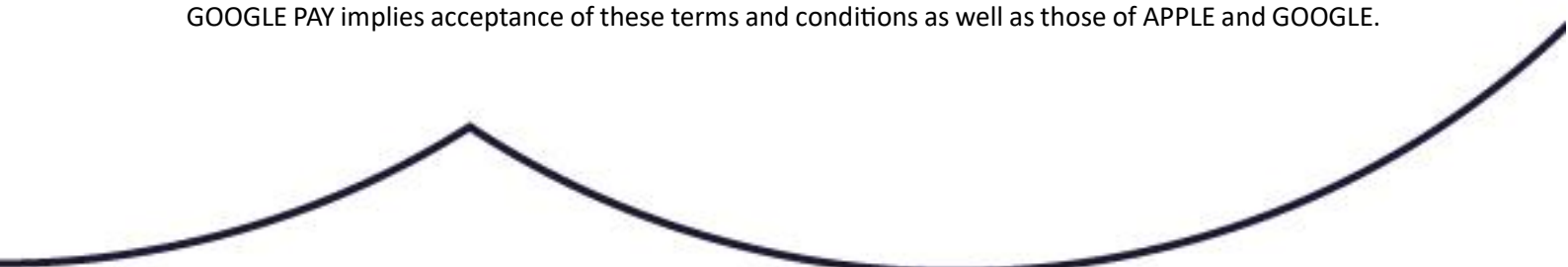
TWINT – Deferred Payment

TWINT offers a deferred payment solution ("pay later") allowing the Order to be paid at a later date, in accordance with the conditions set by TWINT and its partners, in particular within a maximum period of 30 days. This option is also subject to a minimum Order amount generally set at CHF 10.

A Customer who paid for their Order via TWINT must return the Order by post if they wish to obtain a refund under these GTC. Any in-Store return of an Order paid via TWINT results in a non-refundable credit note only.

6.6 GOOGLE PAY/APPLE PAY

The Customer may choose GOOGLE PAY or APPLE PAY to pay for their Order. Use of APPLE PAY or GOOGLE PAY implies acceptance of these terms and conditions as well as those of APPLE and GOOGLE.



To select this payment method, the Customer must have a compatible device and a payment card saved in Apple Wallet or Google Wallet. The availability of this payment method may also depend on the Customer's bank and the configuration of their digital wallet.

After selecting this payment method, the Customer must validate payment in accordance with Apple or Google authentication methods.

With APPLE PAY or GOOGLE PAY, the Customer's financial information is never shared with KIABI.

Transactions are secured by APPLE and GOOGLE in accordance with their respective privacy policies. KIABI is not responsible for technical malfunctions of these services or for the configuration of the Customer's device.

Payment may be refused in the event of a technical error, an invalid card or non-authorisation by the Customer's bank. In the event of failure, the Customer may choose another payment method.

A Customer who paid via APPLE PAY or GOOGLE PAY must return the Order by post if they wish to obtain a refund under these GTC. Processing times depend on the Customer's bank and on APPLE PAY and GOOGLE PAY services.

Any in-store return of an Order paid via APPLE PAY or GOOGLE PAY results in a non-refundable credit note only.

6.7 Payment in Store

A Customer who has chosen "E-RESERVATION" pays directly in Store when collecting the Order.

In the case of payment in Store, the sale will be considered final only once the Store has received payment of the Total Price and the Item(s) have been handed over to the Customer.

Several payment methods are accepted in Store:

1. Cash *
2. **Bank card ***
3. KIABI Gift Card **
4. TWINT **

*** Refund or exchange possible within 30 days upon presentation of the receipt**

**** Non-refundable credit note within 30 days (no refund or exchange possible)**

ARTICLE 7 – PAYMENT FAILURE AND PREVENTION OF CREDIT CARD FRAUD

7.1 Payment failure

If there is a problem validating the online payment, the Customer will receive an email from KIABI indicating the steps to follow: contact the bank, try again, or choose another payment method.

If the problem persists, the Customer may contact Customer Service by email: contactks@kiabi.com

7.2 Prevention of credit card fraud

As part of fraud prevention, KIABI implements 3D Secure for transactions.

To secure payments, KIABI is entitled, but not obliged, to verify the personal data provided by the Customer and to take any measures deemed necessary (request supporting documents or cancel the Order) to ensure that the person whose bank account is debited is the person who placed the Order, and to prevent any fraudulent use of bank card numbers.

The Customer warrants to KIABI that they have the necessary authorisations to use the payment method chosen when registering their Order.

KIABI reserves the right to suspend or cancel any Order and/or Delivery, whatever its nature or stage of performance, in the event of non-payment of any amount due by the Customer, in the event of a payment incident, or in the event of fraud or attempted fraud relating to the use of the Site.

Statutory interest at 5% applies automatically to unpaid amounts after a period of ten days following the invoice date, or upon notification of rejection of bank payment for any other payment method. The delivery of any new Order may be suspended in the event of late payment for a previous Order, notwithstanding the provisions hereof.

In addition, the personal data that the Customer is asked to provide when creating their Customer Account and that KIABI collects may be used by KIABI in connection with the prevention of internet and payment fraud, under the conditions detailed in the “My personal data” section.

In the event of a payment incident or suspected payment fraud, information relating to the Order (surname, first name, Order number, IP address of the computer) may be recorded in a payment incidents file. The Customer will be informed in advance by email of this recording.

In accordance with the Swiss Federal Act on Data Protection of 25 September 2020, the Customer has a right of access, rectification, objection and deletion of data concerning them by contacting KIABI by post via KIABI Customer Service (details provided in the “Contact Us” section of the Site) or by email at contactks@kiabi.com. Further details regarding the protection of personal data are governed by the Privacy and Personal Data Protection Policy – Switzerland, in its version in force on the Site, which forms an integral part of this Contract ([privacy policy](#)).contactks@kiabi.com

ARTICLE 8 – DELIVERY METHODS

Products will be delivered to the address indicated by the Customer during the Checkout Process, in Switzerland.

KIABI offers several Delivery options, under the conditions set out below:

- E-RESERVATION: delivery, payment and collection in Store.
- CLICK & COLLECT: collection in Store and online payment.
- Home delivery.

8.1 E-RESERVATION

E-RESERVATION is a free service in Stores in Switzerland allowing the Customer to reserve items online, have them delivered to a Store, and pay on the day of collection.

HOW TO USE THIS SERVICE?

1. I fill my shopping basket on the Site
2. I choose E-RESERVATION at the Delivery step.
3. I choose the Store in which I wish to collect the Items (List of Stores)
4. I validate my order without paying.
5. When my order is delivered to the Store, I receive an email informing me of its availability.
6. I go to the Store, collect my items and try them on before going to the checkout to pay for those I wish to keep.

The benefits and risks relating to the Items pass to the Customer upon handover of the goods in Store.

8.2 CLICK & COLLECT

CLICK & COLLECT is a free service in Stores in Switzerland. It allows the Customer to order and pay for items online and have them delivered to a Store.

HOW TO USE THIS SERVICE?

1. I fill my shopping basket on the Site
2. I choose CLICK & COLLECT at the Delivery step.
3. I choose the Store in which I wish to collect the Items (List of Stores)
4. I validate my order and pay online.
5. When my order is delivered to the Store, I receive an email informing me of its availability.
6. I go to the Store to collect my Items.

This delivery method is not available for purchases above CHF 300.

The benefits and risks relating to the Items pass to the Customer upon handover of the goods in Store.

8.3 Home delivery

The parcel is handled by SWISS POST.



Allow usually 6 to 8 working days to receive your order in Switzerland. This period is purely indicative and does not bind KIABI.

The benefits and risks relating to the Items pass to the Customer upon handover of the goods to the carrier.

ARTICLE 9 – PRICING TABLE (DELIVERY)

Delivery Method	Delivery times (indicative)	Delivery costs	How you will be notified that the parcel is available	Parcel collection period
In KIABI Store	Usually 4 to 6 working days	Free	Email and/or SMS	10 working days
Home delivery	Usually 6 to 8 working days	CHF 6.95 – free for purchases from CHF 60	Email	10 working days

ARTICLE 10 – DELIVERY ISSUES

In the event of an extended delay in Delivery, the Customer is invited to report the delay within a maximum period of 30 days from the date the parcel was taken over by SWISS POST, by email to: contactks@kiabi.com

KIABI will then contact the postal services in order to open an investigation.

If Delivery has not taken place 7 days after the expiry of the expected Delivery period, the Customer may cancel the Order. The amounts paid by the Customer will then be refunded as soon as possible and no later than within 30 days from cancellation, to the exclusion of any other compensation. The Customer must submit the request in writing (letter or email to the contact details provided in the “Contact Us” section of the Site).

: contactks@kiabi.com. For further details, see also Article 11 (Returns and exchanges) and Article 13 (Warranties) below. **Any Delivery issue (missing or damaged Item) must be reported within 5 days to contactks@kiabi.com**

If the procedure, conditions and time limits set out above are not complied with, the Customer may not make any claim for missing or non-compliant Products or apparent defects in the delivered Products, the Products then being deemed compliant and free from any apparent defect.

ARTICLE 11 – RETURNS AND EXCHANGES

The Customer has 30 days from receipt of the Order to change their mind.

This return may involve return costs borne by the Customer depending on the return method chosen:

11.1 Return or exchange in Store

HOW TO MAKE AN IN-STORE RETURN?

The Customer may return their Items by going to a Store for exchange or refund, excluding “free” Items. They have 30 days from the date the Order is made available to return their Items in Store.

List of Stores available for in-Store delivery and returns: [See the list of Stores here](#)

A Customer who paid for their Order via PayPal, TWINT, KLARNA or APPLE PAY/GOOGLE PAY must return the Order by post if they wish to obtain a refund under these GTC. Any in-store return of an Order paid via PayPal, TWINT, APPLE PAY/GOOGLE PAY or KLARNA results in a non-refundable credit note only.

11.2 Return by post

The Customer may return the Order by post for a refund by downloading the return label from their Customer Account.

Return procedures depending on the type of Delivery chosen when placing the Order:

Delivery option chosen	How to return my order	Where to drop off your parcel	My return costs (excluding statutory conformity warranty or hidden defect)	My refund
Home delivery	<p>1 / Go to your “Order tracking” area and click the “Print return label” button</p> <p>2 / Return the items in new condition, unused, unwashed, with tags and in the original packaging, together with the duly completed return form.</p>	Send your parcel via our partner Swiss Post network	CHF 2.95	<p>Your refund is processed upon receipt of your Item by KIABI, excluding return costs borne by you, within a maximum of 14 days from receipt of the Item.</p> <p>You will be credited back to the payment method used for your purchase on our Site under Article 12 (Refunds).</p>

KIABI accepts returns only if Items are in new condition, unused, unwashed, with tags and in the original packaging.

KIABI reserves the right to refuse any return that does not meet the above conditions, in particular in the following cases: the returned Item has been damaged or the fabric label sewn onto the Product has been cut off and the Item cannot therefore be resold.

11.3 Exchanges

Exchanges are carried out in Store only.

The Customer has 30 days from the date the Order is made available to exchange their Items. Items must be returned in new condition, unused, unwashed, with tags and in the original packaging.

For any exchange, please visit your nearest KIABI Store.

ARTICLE 12 – REFUNDS

12.1 Refund following a postal return

The refund is processed upon receipt of the returned Items under the conditions set out in Article 11, excluding return costs, within a maximum of 14 days from receipt of the Items by the Seller.

The Customer will be credited back to the payment method used for the purchase on the Site.

12.2 Refund following an in-Store return

In the event of an in-Store return, a Customer who paid on the Site by bank card will be credited back to the same bank card.

However, if the Customer used a payment method other than a bank card on the Site, they will be refunded via a credit note, or a non-refundable credit note where applicable.

12.3 Delivery Costs not refunded and risks relating to returns

In the event of an Order return, whether in Store or by post, the initial Delivery Costs are not refunded. **Any risk relating to the return of the Item(s) is borne by the Customer.**

ARTICLE 13 – WARRANTY IN RESPECT OF DEFECTS

The warranty for defects applies only to new Items. KIABI therefore excludes any warranty for Items that have been used or misused by the Customer.

The Customer must immediately check the delivered Items upon receipt and report any defect within 5 days. Failure to comply with this obligation results in forfeiture of their rights.

The corresponding defective Item must then reach KIABI within 14 days after receipt of the Item by the Customer, at the following address: KIABI – NEUCHATEL MARIN, Rue de la Fleur de Lys 26, 2074 MARIN EPAGNIER.

In the event of a proven defect, KIABI reserves the right, at its sole discretion, to choose between repairing the Item, replacing it with an identical or similar product, granting a purchase voucher equal to the value of the product, or providing a refund.

Any further warranty claim by the Customer is expressly excluded.

Upon receipt of an Item proven to be defective, KIABI will reimburse postal return costs up to the amount of the pricing table (delivery without signature) published by SWISS POST on 1 January of the current year.

ARTICLE 14 – RETENTION OF TITLE

KIABI retains full and complete ownership of the Products until Delivery and full receipt of payment of the full Price (Total Price), including principal, costs and taxes.

ARTICLE 15 – PERSONAL DATA

In accordance with the Swiss Federal Act on Data Protection of 25 September 2020, the Customer has a right of access, rectification, objection and deletion of data concerning them by contacting KIABI by post via KIABI Customer Service (details provided in the “Contact Us” section of the Site) or by email at contactks@kiabi.com. Further details regarding the protection of personal data are governed by the Privacy and Personal Data Protection Policy – Switzerland, in its version in force on the Site, which forms an integral part of this Contract ([privacy policy](#)). contactks@kiabi.com

ARTICLE 16 – USE OF “COOKIES”

Cookies may be stored on the user’s computer when using this Site. The user is free to accept or refuse the storage of all cookies, with the exception of strictly functional cookies.

For more information about cookies, we invite the Site user to consult the Privacy and Personal Data Protection Policy – Switzerland, in its version in force on the Site, which forms an integral part of this Contract ([privacy policy](#)).

ARTICLE 17 – INTELLECTUAL PROPERTY

All elements of the Site, whether or not subject to trademark registration (photos, Product sheets, descriptions, layout, etc.), are the exclusive property of KIABI and may not be used by the Customer or third parties. All trademarks, visual or audio texts, comments, works, illustrations and images reproduced on the Site are protected under copyright, trademark law and image rights.

They are the full and complete property of KIABI or its partners. Any reproduction or representation, in whole or in part, constitutes infringement that may incur the civil and criminal liability of its author.

Any hyperlink to the Site using “framing” or “in-line linking” techniques is strictly prohibited. In all cases, any link, even tacitly authorised, must be removed upon simple request by KIABI.

ARTICLE 18 – JURISDICTION AND APPLICABLE LAW

In the event of a dispute arising from these conditions, the Parties undertake, before any other action, to seek an amicable settlement by negotiation. If negotiations fail within two (2) months from the first claim by one of the Parties against the other, ordinary court proceedings may be initiated. Any dispute arising from these conditions, as well as their application as a whole, is subject to the ordinary courts of Lausanne, Vaud, Switzerland. Swiss law applies, to the exclusion of the United Nations Convention on Contracts for the International Sale of Goods of 11 April 1980 and any conflict of laws rules.

NEED HELP?

To contact KIABI Customer Service:

Email: contactks@kiabi.com

